2015 Industry Satisfaction Survey

CSQ | STRONGER FUTURES IN CONSTRUCTION

2.9 NPS Our Net Promoter Score® is comparable with Internet Companies and Financial Service companies (3) and well ahead of Real Estates (-35) and Hire Companies.

74% of respondents view CSQ as responsive or extremely responsive.

73% of our industry partners and stakeholders are satisfied with CSQ.

76% of respondents consider CSQ to be professional.

85% said that we understand their business and industry sector.

The Net Promoter Score® (NPS) is an index that gauges customer satisfaction by measuring the willingness of customers to recommend a company's products or services to others.